

User Agreement and Privacy Policy

Introduction

This policy is applicable to products and services provided by SHAREUAV Ltd. (hereinafter referred to as "SHARE," "we," or "us"). Protecting your personal information and privacy is of utmost importance to us, and we are committed to safeguarding your data.

We recognize the importance of protecting your personal information and will adopt necessary measures to ensure its security. This policy outlines how we collect, use and protect your personal data, including information such as names, email addresses, and phone numbers, among others. Simultaneously, this policy explains your rights regarding your personal information and how you can exercise them.

Understanding This Policy

By accessing our website, using SHARE products and services, or clicking "Accept" when prompted, you confirm that you have read and understood this policy. If you disagree, you can cease using SHARE's products and services.

This policy includes the following details:

- 1. How we collect and use your personal information.**
- 2. How we use cookies and similar technologies.**
- 3. How we share, transfer, and disclose personal data.**
- 4. How we protect your personal data.**
- 5. Your rights regarding your personal data.**
- 6. Our policies on retaining your personal information.**
- 7. Third-party services and data sharing policies.**
- 8. Updates to this policy.**
- 9. How to contact us.**

1. How We Collect and Use Your Personal Information

To provide you with SHARE's products and services, we may collect the following categories of personal information based on the purpose:

When You Register as a User

To register as a SHARE user, we may collect your name, phone number, email, address, and created password. In certain cases, data from third-party accounts linked to our application may also be collected.

Communications

When you contact us, we may collect information about your communications with us, including your contact information, and the time, topic, and content of your communications.

Product Use and Updates

To help you quickly locate the products and services you need, we may collect information about your usage of our products and/or services (including personal information from third-party applications you use), such as location information, interest preferences, adjustment habits, operating system and application version, language settings, segmentation, and network provider ID (PLMN). We use this information to optimize product functions and offer better services. This information is not linked to personally identifiable information. You can choose to provide feedback on our products and services. We ensure that any feedback you provide is only used for the purpose of improving our products and services. If you agree, the feedback you share may be displayed as part of publicly available evaluations. However, we will not disclose your identity or link it to your feedback. For personal data contained within your feedback, such as names or other identifiable elements, we will take measures to anonymize or protect such data.

To better provide you with product and service recommendations and to understand your preferences, we may collect relevant information such as your browsing records, location information, order details, and interaction data. This helps us personalize your experience

and offer products and services that better meet your needs. We will only use this data in aggregated or anonymous form, and we do not use it to identify individual users. Additionally, we will take measures to ensure that such data does not inadvertently reveal personal identifiers.

Assistance in Completing Orders

When you place an order for specific products and/or services from SHAREUAV Ltd., we will process your order through our system. During this process, we may collect information such as your name, contact number, delivery address, billing details, invoice details, and any other information necessary to complete the purchase of the product or service. This includes product model, order type, order number, purchase time, delivery tracking, applicable taxes, and other related details. The purpose of collecting this information is to assist you in successfully completing transactions, ensuring the security of your transactions, querying order details, and providing you with services and updates.

Payment Transactions

When placing an order, you can choose to pay through a third-party payment institution that collaborates with SHAREUAV Ltd. (hereinafter referred to as "Payment Provider"). The payment functionality itself does not process personal information. However, we will provide necessary details such as your order number and payment amount to the Payment Provider to facilitate your successful transaction.

Delivery of Products/Services

To ensure the successful delivery of your purchased products and/or services, we may share relevant information with third-party logistics companies cooperating with SHAREUAV Ltd. (hereinafter referred to as "Logistics Companies"). This information may include order details and delivery addresses. The Logistics Companies are strictly prohibited from using this information for any purpose other than completing delivery.

We will also track and confirm delivery status. If you encounter issues with after-sales services, you can authorize us to communicate with the Logistics Companies to assist in resolving delivery-related issues.

Identity Verification

According to the **"Notice of the People's Republic of China on the Classification and Grading Management of Ground Control Stations of Satellite Navigation Augmentation Systems"**, to ensure the proper use of SHAREUAV Ltd. products and services, you may be required to provide identity verification information (personal information such as a real name, ID number, business license, company name, company address, contact person, contact phone number, business location, and business-related identification).

Customer Service and Dispute Resolution

When you contact us for after-sales service, dispute resolution, or contract termination applications, we may require you to provide necessary personal information to verify your identity and protect your account and system security.

To address your complaints or resolve related issues, we may collect information from your correspondence/communication with us and relevant content (including account details, order information, and any other information you provide for verification). If you provide feedback or suggestions, we may use your account details to contact you for follow-up and resolution.

Improving Our Products and Services Through Analysis and Research

We may analyze anonymous data to evaluate and improve our products and services. This also helps facilitate communication between us and our customers.

2. How We Use Cookies and Similar Technologies

When you use SHAREUAV Ltd. products and services, to ensure the proper functioning of our website and services, we may use cookies and similar technologies to collect your browsing information. This information helps us improve your user experience, such as login registration and personalizing settings, and ensures account security.

When using SHAREUAV Ltd.'s products and services, cookies and similar technologies are not used for purposes outside of providing services, analyzing user experience, and

ensuring advertisement security. These cookies help us better support and collaborate with advertising partners.

We will not use cookies for purposes outside the scope of this policy. You have the right to disable or delete cookies by modifying your browser settings. However, some features of our website may become unavailable if cookies are disabled.

3. How We Share, Transfer, and Publicly Disclose Your Personal Information

Sharing

We will not share your personal information with any company, organization, or individual outside of SHAREUAV Ltd., except under the following circumstances:

With your explicit consent or authorization:

We may share your personal information with partners after obtaining your clear consent.

Compliance with laws and regulations:

As required by applicable laws, legal proceedings, or mandatory governmental or judicial requirements, SHAREUAV Ltd. may need to provide your personal information.

Providing services through authorized partners:

To fulfill service agreements, we may share necessary personal information with our partners. We ensure that shared information is only used for lawful, legitimate, necessary, specific, and clear purposes, and only for services agreed upon. Our partners are prohibited from using shared personal information for any other purpose.

Sharing Requirements

For any company, organization, or individual with whom we share personal information, we will sign strict confidentiality agreements with them before sharing.

They will be required to comply with our instructions, this privacy policy, and any other relevant confidentiality and security measures when handling personal information.

Transfer

We will not transfer your personal information to any company, organization, or individual except in the following circumstances:

With your explicit consent or authorization:

We may transfer your personal information after obtaining your clear consent.

During mergers, acquisitions, or liquidation:

If a merger, acquisition, or bankruptcy liquidation occurs, and the transfer of personal information is involved, we will require the new company, organization, or individual that holds your personal information to continue to comply with this privacy policy. Otherwise, we will require them to seek your authorization and consent again.

Public Disclosure

We will only publicly disclose your personal information under the following circumstances:

With your explicit consent or authorization:

We may disclose your personal information after obtaining your clear consent.

According to legal or regulatory requirements:

If required by laws, legal proceedings, or mandatory governmental or judicial requirements, we may disclose your personal information as necessary.

4. How We Store and Protect Your Personal Information

Retention Period

We will retain your personal information for the duration of your use of SHAREUAV Ltd.'s products and/or services. If you deactivate your account or actively delete your information, we will cease storing it. In cases where your account is deactivated or your information is deleted, we will not process your personal information for commercial purposes. However, we may process anonymous versions of your personal data for statistical or analytical use.

Storage Location

Your personal information is stored within the territory of the People's Republic of China. If cross-border data transfers are required, we will strictly adhere to relevant laws, notify you of the purpose and scope of the transfer, and obtain your explicit consent. We will also ensure that the recipient of the data complies with applicable laws to safeguard your personal information.

Security Measures

We employ industry-standard security practices to protect the personal information you provide, preventing unauthorized access, public disclosure, use, modification, damage, or loss. We take all reasonable and effective measures to ensure the security of your personal information.

These measures include:

- Implementing robust data encryption techniques.
- Deploying secure firewalls to block unauthorized access.
- Limiting access to personal information to authorized personnel only and conducting regular audits to maintain compliance.
- Strengthening staff training on the importance of personal information security to ensure a high level of awareness and responsibility.

We will take all reasonable and feasible measures to protect the personal information we collect. We will only retain your personal information for as long as necessary to achieve the purposes stated in this policy, unless a longer retention period is required or permitted by law.

Special Notice

The internet is not a completely secure environment, and email, instant messaging, and communication with other SHAREUAV Ltd. users are not fully encrypted. We strongly recommend that you use secure methods to send personal information and avoid sharing your account credentials with others. Please keep your account and password secure to help protect your personal data.

Although we strive to protect your personal information, due to technical limitations and potential malicious actions, we cannot guarantee the complete security of information shared over the internet. In the event of data leakage, unauthorized access, public disclosure, tampering, or destruction of data due to these limitations, we will assume responsibility to the extent required by law.

Security Incident Notification

In the event of a personal information security incident, we will, in accordance with the requirements of applicable laws and regulations, promptly notify you of the incident's details, including its possible impact, measures taken or to be taken, and suggestions for reducing risks. We will notify you of the incident by email, phone, push notification, or other methods. If it is difficult to notify individuals one by one, we will release an announcement in a reasonable and effective manner.

We will also report the handling of personal information security incidents in accordance with the requirements of regulatory authorities.

5. Your Rights

In accordance with the applicable laws, regulations, standards, and practices of China and other countries or regions, we ensure that you have the following rights regarding your personal information:

Deleting Your Personal Information

You may request the deletion of your personal information in the following circumstances:

1. If we process your personal information in violation of laws or regulations;
2. If we collect or use your personal information without obtaining your explicit consent;
3. If our processing of your personal information violates your agreement with us;
4. If you no longer use our products and/or services and deactivate your account;
5. If we permanently cease to provide you with our products and/or services.

If you request the deletion of your personal information, we will also notify entities that have received your personal information from us (if any) to delete it promptly, unless otherwise required by laws and regulations or those entities have obtained your independent authorization.

Note: After you request the deletion of your personal information, we may not immediately remove the corresponding data from our backup systems but will delete it when the backups are updated. [Change the Scope of Your Authorization and Consent](#)

Specific Function Notes

Each service or feature may require certain basic personal information to function. If you withdraw your consent or authorization, we may not be able to continue providing the corresponding services or features. However, withdrawing consent will not affect the processing of personal information previously authorized.

If you choose to opt out of receiving promotional messages or advertisements, you can unsubscribe or cancel through the relevant channels to stop such messages.

Automated Decision-Making Policy

For some business functions, we may use automated systems to process personal information. If such automated processing significantly affects your rights and interests, you may request an explanation, and we will provide appropriate remedies.

Responding to Your Requests

For your security, we may require a written request or other methods to verify your identity before processing your request. We will respond within **fifteen (15) business days**.

For unreasonable requests, such as repetitive or excessive ones, we may charge a reasonable fee. If a request poses risks to others' legitimate rights or exceeds technical feasibility, we may decline it.

Situations Where We Cannot Respond to Your Request

We may not be able to accommodate your request in the following circumstances:

1. If it relates to national security or public safety;
2. If it is associated with public health or significant public interests;
3. If it is related to investigations, trials, or judicial proceedings;
4. If fulfilling the request would harm others' legal rights;
5. If it involves trade secrets.

6. How We Handle Personal Information of Minors

Our products, websites, and services are primarily intended for adults. If a minor does not have the consent of their parent or guardian, they are not permitted to create their own user account. In cases where we collect personal information from minors with parental or

guardian consent, we will only process this information as permitted by law, with explicit consent from the parent or guardian, or if it is necessary to protect the minor. We will not disclose or share such information unless required by law.

7. How Your Personal Information Is Transferred Globally

We store personal information collected within the territory of the People's Republic of China. If cross-border data transfers are required, we will strictly comply with applicable laws, notify you of the purpose and scope of the transfer, and obtain your explicit consent. We will ensure that the recipient complies with relevant laws to safeguard your personal information.

8. Updates to This Policy

Our privacy policy may be updated from time to time.

Without your explicit consent, we will not reduce your rights under this privacy policy. Any changes to this privacy policy will be posted on this page to keep you informed.

For major changes, we will also provide more prominent notices (e.g., through email notifications) to explain the specific updates to the privacy policy. Examples of significant changes to this policy include but are not limited to:

1. Changes to the purpose of processing personal information, processing methods, or types of personal information.
2. Changes to ownership structure, organizational adjustments such as mergers, acquisitions, or bankruptcy leading to changes in personal information processing.
3. Changes to your rights and how they can be exercised.
4. Changes to our contact information and complaint channels.
5. Other significant changes to how personal information is processed.

9. How to Contact Us

If you have any questions, comments, or concerns about this privacy policy or its implementation, please contact us via the following methods:

Online Customer Support Hotline: 0755-23216686

We will generally respond within **fifteen (15) business days**.

If you are dissatisfied with our response, particularly regarding how we handle your personal information and how it affects your legitimate rights, you can file a complaint with the relevant regulatory authority.

Appendix 1:

The specific terms used in this privacy policy are defined as follows:

"SHAREUAV Website" Refers to the website at www.shareuavtec.com, as well as SHAREUAV' s apps, public accounts, mini-programs, and other platforms connected via the internet

"Personal Information" Refers to all types of information recorded electronically or by other means that can identify an individual either on its own or when combined with other information. Personal information includes but is not limited to: basic personal details, identity information, biometric information, internet identification information, health information, transaction information, employment information, contact information, communication records, and location information. Personal information also includes anonymized data but does not include information that cannot identify an individual.

"Personal Information Subject" Refers to the individual to whom the personal information pertains.

"Sensitive Personal Information" Refers to personal information that, if disclosed or unlawfully used, could lead to harm to an individual's person or property, or could result in

damage to their reputation, physical or mental health, or discriminatory treatment. This includes identity information, biometric information, health information, financial information, and specific online records.

"Anonymization" Refers to the process of processing personal information in a way that makes it impossible to identify a specific individual without additional information.

"De-identification" Refers to the processing of personal information in such a way that it cannot identify the individual without additional assistance, and ensures that the processed information cannot be restored.

"China" or "PRC" Refers to the People's Republic of China, excluding Hong Kong, Macao, and Taiwan